

Introduction	Overview <ul style="list-style-type: none">- objective- success- pitfalls- decisions	Behavioral Interviewing <ul style="list-style-type: none">- intro- questions- definitions	Policy Framework <ul style="list-style-type: none">- intro- recruit- emp equity							
Preparation	Dimensions <ul style="list-style-type: none">- definitions- categories- process- cand profile- lists (3)	Resume Evaluation <ul style="list-style-type: none">- checklist- screening	Test Evaluation	Question Selection <ul style="list-style-type: none">- process- worksheet- demos (3)	Setting the Stage <ul style="list-style-type: none">- space- props- timings- open/ close					
Design and Conduct	Objectives <ul style="list-style-type: none">- selection- worksheet	Cross Referencing <ul style="list-style-type: none">- resume- test data	Technical Assessment <ul style="list-style-type: none">- dimension definitions- menu	Business Assessment <ul style="list-style-type: none">- dimension definitions- menu	Inter-Personal Assessment <ul style="list-style-type: none">- dimension definitions- menu	Lead-In Questions <ul style="list-style-type: none">- samples	Exit Questions <ul style="list-style-type: none">- samples	What listen / look for <ul style="list-style-type: none">- STAR- focus- mannerisms- NV lang		
Contract and Continuity	Recording Impressions <ul style="list-style-type: none">- technique- interview impression	Presenting the Job / Company <ul style="list-style-type: none">- technique- process- format	Handling Questions & Enquiries <ul style="list-style-type: none">- techniques- process- consider	Reference Checks <ul style="list-style-type: none">- technique- process- format	Next Steps <ul style="list-style-type: none">- technique					
Evaluation	Grading and Scaling <ul style="list-style-type: none">- format	Decision Making <ul style="list-style-type: none">- checklist- worksheet	Review and Learning- - - <ul style="list-style-type: none">- technique- checklist							